



District of Columbia

**FY 2007 Performance
Accountability Reports**

Committee on Health

January 2008

FY 2007 Performance Accountability Reports' Status

Code	Agency	Report Status
<u>SECTION 1: Committee of the Whole</u>		
AB0	Council of the District of Columbia	No data; measures span fiscal years
AC0	Office of the District of Columbia Auditor	Included
BD0	Office of Planning	Included
BJ0	Office of Zoning	Included
GA0	DC Public Schools	Included
GD0	Office of the State Superintendent of Education	Included
GF0	University of the District of Columbia	Included
<u>SECTION 2: Committee on Public Services and Consumer Affairs</u>		
CR0	Department of Consumer and Regulatory Affairs	Included
CT0	Office of Cable Television	Included
CQ0	Office of the Tenant Advocate	In transition during FY 2007
DH0	Public Service Commission	Included
DJ0	Office of the People's Counsel	Included
SR0	Department of Insurance, Securities and Banking	Included
<u>SECTION 3: Committee on Human Services</u>		
JA0	Department of Human Services	Included
JM0	Department on Disability Services	Included
JZ0	Department of Youth Rehabilitation Services	Included
RL0	Child and Family Services Agency	Included
<u>SECTION 4: Committee on Economic Development</u>		
BX0	Commission on the Arts and Humanities	No FY 2007 data submitted
EB0	Office of the Deputy Mayor for Planning and Economic Development	Included
EN0	Department of Small and Local Business Development	Included
ES0	Washington Convention Center Authority	No FY 2007 data submitted
SC0	Sports and Entertainment Commission	No FY 2007 data submitted
TK0	Office of Motion Pictures and Television Development	Included
<u>SECTION 5: Committee on Public Safety and the Judiciary</u>		
BN0	Homeland Security and Emergency Management Agency	Included
CB0	Office of the Attorney General	Included
DQ0	Commission on Judicial Disabilities and Tenure	Included
DV0	Judicial Nominations Commission	Included
FA0	Metropolitan Police Department	Included
FB0	Fire and Emergency Medical Services Department	Included
FE0	Office of Victim Services	In transition during FY 2007
FH0	Office of Police Complaints	Included
FI0	Corrections Information Council	No FY 2007 data submitted
FJ0	Criminal Justice Coordinating Council	Included
FK0	DC National Guard	Included
FL0	Department of Corrections	Included
FS0	Office of Administrative Hearings	Included
FO0	Justice Grants Administration	In transition during FY 2007
FX0	Office of the Chief Medical Examiner	Included
FZ0	DC Sentencing Commission	Included
UC0	Office of Unified Communications	Included

Code	Agency	Report Status
<u>SECTION 6: Committee on Libraries, Parks and Recreation</u>		
CE0	DC Public Library	Included
HA0	Department of Parks and Recreation	Included
<u>SECTION 7: Committee on Finance and Revenue</u>		
AS0	Office of Financial Management	No FY 2007 data submitted
AT0	Office of the Chief Financial Officer	Included
DA0	Board of Real Property and Assessment	No FY 2007 data submitted
DC0	DC Lottery and Charitable Games Control Board	No FY 2007 data submitted
<u>SECTION 8: Committee on Public Works and the Environment</u>		
KA0	District Department of Transportation	Included
KC0	Washington Area Metropolitan Transit Commission	No FY 2007 data submitted
KE0	Washington Area Metropolitan Transit Authority	Included
KG0	District Department of the Environment	Included
KT0	Department of Public Works	Included
KV0	Department of Motor Vehicles	Included
LA0	Water and Sewer Authority	Included
LB0	Washington Aqueduct	No FY 2007 data submitted
LQ0	Alcoholic Beverage Regulatory Administration	Included
TC0	DC Taxicab Commission	Included
<u>SECTION 9: Committee on Workforce Development and Government Operations</u>		
AA0	Office of the Mayor	Included
AD0	Office of the Inspector General	Included
AE0	Office of the City Administrator	Included
AF0	Contract Appeals Board	Included
AM0	Office of Property Management	Included
AP0	Office of Asian Pacific Islander Affairs	Included
BA0	Office of the Secretary	Included
BE0	DC Human Resources	Included
BY0	DC Office on Aging	Included
BZ0	Office of Latino Affairs	Included
CF0	Department of Employment Services	Included
CG0	Public Employee Relations Board	Included
CH0	Office of Employee Appeals	Included
CJ0	Office of Campaign Finance	No FY 2007 data submitted
DY0	DC Retirement Board	Included
HM0	Office of Human Rights	Included
PO0	Office of Contracting and Procurement	Included
RK0	Office of Risk Management	No FY 2007 data submitted
TO0	Office of the Chief Technology Officer	Included
VA0	Office of Veterans Affairs	Included
<u>SECTION 10: Committee on Health</u>		
HC0	Department of Health	Included
RM0	Department of Mental Health	Included
<u>SECTION 11: Committee on Housing and Urban Affairs</u>		
DB0	Department of Housing and Community Development	Included

Department of Health (HC0)

Program 1: Addiction Prevention and Recovery Administration

Manager(s): Tori Whitney, Senior Deputy Director

Supervisor(s): Dr. Carlos Cano, Interim Director

Program Result: *Below Expectations*

The Department of Health did not meet the targets for the two key result measures in the Addiction Prevention and Recovery Administration. Overall, the agency fell below expectations.

Measure 1.1: Percent change in substance abuse treatment admissions

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	3	5	5	10
Actual	5697	3	-	-14.46	-

Note: FY 2004 baseline figure of 5,697 is baseline. Calculation requires an unduplicated count. (5/2/06)

Measure 1.2: Percent increase in number of youth receiving substance abuse treatment

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	10	10	15	16
Actual	N/A	18	20	10.95	-

Note: New measure for FY 2007, although agency has supplied historic data. FY 2002 baseline of 8,500. (5/2/06)

Program 2: Health Emergency Preparedness and Response Administration

Manager(s): Beverly Pritchett, Senior Deputy Director

Supervisor(s): Dr. Carlos Cano, Interim Director

Program Result: *Met Expectations*

The Department of Health met two targets and didn't meet two targets for the four key result measures in the Emergency Health and Medical Services program. Overall, the agency met expectations.

Measure 2.1: Percent of basic life support ambulances that pass inspection

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	80	85	90	100	100
Actual	N/A	100	100	100	-

Measure 2.2: Percent of advanced life support ambulances that pass inspection

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	80	85	90	100	100
Actual	N/A	100	100	100	-

Measure 2.3: Percent of healthcare providers trained in emergency response

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	60	75	80	100	100
Actual	N/A	75	36	85.2	-

Measure 2.4:	Percent of institutions with updated bio-terrorism plans				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	90	90	90	100	100
Actual	90	N/A	100	92.31	-

Program 3: HIV/AIDS Administration

Manager(s): Dr. Shannon Hader, Senior Deputy Director

Supervisor(s): Dr. Carlos Cano, Interim Director

Program Result: *No Rating*

Measure 3.1:	Percent increase in the number HIV positive individuals identified through counseling and testing (by programs funded through the HIV/AIDS Administration and the CDC)				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	2.5	2.5	2.5	3.5	6
Actual	N/A	N/A	49.7	0.5*	-

Note: HIV/AIDS Administration counseling and testing database and HIV case reporting systems are transitioning to new data collection systems and adjustments in indicators to account for delays in reporting and transition activities may be necessary.

*Reporting Source is HAA case surveillance database(s).

Measure 3.2:	Percent increase in number of newly diagnosed HIV/AIDS cases as a result of active case findings				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	0.5	0.5	1	N/A
Actual	N/A	-13.1	10.4	-16.8*	-

Note: New measure in FY 2005. HIV/AIDS surveillance numbers for 2007 do not reflect delays in reporting.

*Reporting Source: HAA case surveillance database(s).

Measure 3.3: Percent increase in number of HIV positive individuals who receive Housing Assistance services (e.g. rental subsidy, purchasing subsidy, multiple families dwelling, etc.) through the HOPWA grant

		FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
	Target	N/A	2.5	3	3.5	2.5
	Actual	N/A	2.8	15	21.3*	-

Note: New measure in FY 2005. The FY 2005-2007 targets were erroneously published as 25%, 30% and 35% instead of 2.5%, 3.0% and 3.5% (11/16/05). The increase for FY 2007 is an increase in the services provided and is not an unduplicated count of clients served but rather total housing assistance services provided.

*Reporting Source: CARE Act data Report (CADR), US DHHS Health Resources and Services Administration.

Measure 3.4:	Percent of HIV tests in non-traditional venues				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	N/A	N/A	N/A	20
Actual	N/A	N/A	-	.07*	-

Note: New measure for FY 2007. HIV/AIDS Administration counseling and testing database and HIV case reporting systems are transitioning to new data collection systems and adjustments in indicators to account for delays in reporting and transition activities may be necessary.

* Reporting Source: HAA Routine Screening database

Measure 3.5:	Percent of HIV tests in STD clinic				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
	Target	N/A	N/A	N/A	5
	Actual	N/A	N/A	7.12	-

Note: New measure for FY 2007.

*Reporting Source: HIV Counseling & Testing System (CTS) and Unique Identifier System (UIS). In November 2006, the District began transitioning from code-based confidential HIV (not AIDS) reporting. Data may contain some duplicates. Total tests equals 41,444.

Measure 3.6:	Percent of HIV tests in TB clinic				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
	Target	N/A	N/A	N/A	20
	Actual	N/A	N/A	0.07	-

Note: New measure for FY 2007.

*Reporting Source: HIV Counseling & Testing System (CTS) and Unique Identifier System (UIS). In November 2006, the District began transitioning from code-based confidential HIV (not AIDS) reporting. Data may contain some duplicates. Total tests equals 41,444.

Measure 3.7:	Percent of HIV test and counseling and referral services to Latino clients				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
	Target	N/A	N/A	N/A	8
	Actual	N/A	N/A	6.98	-

Note: New measure for FY 2007.

*Reporting Source: HIV Counseling & Testing System (CTS) and Unique Identifier System (UIS). In November 2006, the District began transitioning from code-based confidential HIV (not AIDS) reporting. Data may contain some duplicates. Total tests equals 41,444.

Measure 3.8:	Percent of HIV counseling and testing and referral services (TRS) to inmates				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
	Target	N/A	N/A	N/A	5
	Actual	N/A	N/A	33.54	-

Note: New measure for FY 2007.

*Reporting Source: HIV Counseling & Testing System (CTS) and Unique Identifier System (UIS). In November 2006, the District began transitioning from code-based confidential HIV (not AIDS) reporting. Data may contain some duplicates. Total tests equals 41,444.

Measure 3.9:	Percent of HIV counseling and testing and referral services to clients defined as high risk groups				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
	Target	N/A	N/A	N/A	N/A
	Actual	N/A	N/A	79.32	-

Note: New measure for FY 2007. Targets to be established. Included in this the high risk clients category are those reported the following risk factors: Heterosexual Men, Men who have Sex with other Men (MSM), Intravenous Drug Use (IDU), or MSM/IDU.

*Reporting Source: HIV Counseling & Testing System (CTS) and Unique Identifier System (UIS). In November 2006, the District began transitioning from code-based confidential HIV (not AIDS) reporting. Data may contain some duplicates. Total tests equals 41,444.

Program 4: Health Regulation and Licensing Administration*Manager(s):* Dr. Feseha Woldu, Senior Deputy Director*Supervisor(s):* Dr. Carlos Cano, Interim Director**Program Result:** *Needs Improvement*

Measure 4.1: Number of premises abated for rodent activity

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	3225	3225	3225	3225
Actual	N/A	3417	3388	390	-

Measure 4.2: Percent of facilities licensed within 90 days of license expiration

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	N/A	N/A	50	50
Actual	N/A	N/A	-	98.8	-

Note: New measure for FY 2007.

Measure 4.3: Percent of complaints received by Health Regulation responded to within 48 hours

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	100	100	100	100
Actual	N/A	100	60	64.17	-

Program 5: Medical Assistance Administration*Manager(s):* Robert Maruca, Senior Deputy Director*Supervisor(s):* Dr. Carlos Cano, Interim Director**Program Result:** *No Rating*

Measure 5.1: Percent of targeted population involved in a disease management program to improve health indicators

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	4	2	4	4	4
Actual	9.19	2	3	-	-

Note: Measure formerly appeared as measure 6.2 in FY 2005 March budget. Targets revised to one percent per quarter (four percent annually) at the request of the agency (5/2004).

DOH FY 2005 report indicates target was 2% compared to 4% published in FY 2006 budget.

Measure 5.2: Percent increase on fee-for-service Health Check participation rate

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	3	3	3	3	3
Actual	20	1.9	-	-100	-

Note: Measure formerly appeared as measure 6.3 in FY 2005 March budget. Target changed to three percent per year at the request of the agency (5/2004).

Measure 5.3: Percent increase in Health Check participation ratios for managed care plans

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	75	75	75	75	75
Actual	80	77	-	-100	-

Note: Measure formerly appeared as measure 6.4 in FY 2005 March budget.

Measure 5.4:	Percent change in the number of persons enrolled in the home and community-based elderly and physical disabilities waiver				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	40	40	50	50	10
Actual	N/A	55	54	71.21	-

Measure 5.5:	Percent of individuals diverted from institutional care to home and community based settings as a result of waiver enrollments (elderly and disabled waiver)				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	5	5	7	7	7
Actual	N/A	7.5	4	-	-

Program 6: Community Health Administration (corresponds to the previous Maternal and Primary Care Administration)

Manager(s): Sandra Robinson, Acting Senior Deputy Director

Supervisor(s): Dr. Carlos Cano, Interim Director

Program Result: *No Rating*

Measure 6.1:	Percent decrease in the infant mortality rate				
	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	N/A	N/A	N/A	N/A
Actual	N/A	N/A	-	-	-

Note: New measure for FY 2007. Targets to be established.

Measure 6.2: Percent of live births where the women entered prenatal care during the first trimester of pregnancy

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	78	78	78	N/A
Actual	N/A	78	42	77	-

Note: Measure formerly worded, "Percent of case managed women in Wards 5, 6, 7 and 8 who entered prenatal care in the first trimester of pregnancy" (5/10/06)

Measure 6.3: Percent of students receiving health services through the school nurse program

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	80	80	80	80	N/A
Actual	N/A	80	66	71.32	-

Measure 6.4: Percent of WIC and CSFP-eligible residents participating in nutrition intervention and education sessions

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	95	95	95	N/A
Actual	N/A	N/A	-	77.62	-

Measure 6.5: Percent of children between the ages of six months and six years screened for elevated lead levels

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	N/A	N/A	N/A	N/A
Actual	N/A	N/A	-	1.84	-

Note: New measure for FY 2007. Baseline to be established during FY 2007 to set FY 2008 target.

Program 7: Center for Policy, Planning and Epidemiology
Manager(s): Dr. John Davies-Cole, Acting Senior Deputy Director
Supervisor(s): Dr. Carlos Cano, Interim Director

Program Result: *Exceeded Expectations*
DOH exceeded expectations for the Policy, Planning and Research Program.

Measure 7.1: Percent of birth and death certificates issued to walk in customers within 30 minutes

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	90	90	90	95
Actual	N/A	90	90	93	-

Note: New measure in FY 2005.

Measure 7.2: Percent of vital record actions completed

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	N/A	N/A	100	100
Actual	N/A	N/A	-	99.8	-

Note: New measure for FY 2007.

Measure 7.3: Percent of health data requests filled

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	N/A	N/A	99	99
Actual	N/A	N/A	-	100	-

Note: New measure for FY 2007.

Measure 7.4: Percent of health information customers requesting service that are served

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	N/A	N/A	100	100
Actual	N/A	N/A	-	98	-

Note: New measure for FY 2007.

Measure 7.5: Percent of CON's applications processed

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	N/A	N/A	100	100
Actual	N/A	N/A	-	100	-

Note: New measure for FY 2007.

Program 8: Agency Management
Manager(s): JoEllen Gray, HR Program Service Officer; Tammie Robinson, Agency Fiscal Officer
Supervisor(s): Dr. Carlos Cano, Interim Director

Program Result: *No Rating*
The Department of Health has reported no FY 2007 performance data.

Measure 8.1: Percent of the Mayor's Customer Service Standards Met

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	63	63	63	63
Actual	N/A	22.6	28.6	-	-

Measure 8.2:	Percent of Key Result Measures Achieved					
		FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
	Target	70	70	70	70	70
	Actual	68.75	N/A	71	-	-

Measure 8.3:	Percent increase in the amount of grant funds from federal and private sources					
		FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
	Target	5	5	5	5	5
	Actual	N/A	5.29	-	-	-

Note: This measure formerly appeared as KRM 8.6 in the Health Promotion program.

Department of Mental Health (RM0)

Program 1: Mental Health Authority (Program and System Development)

Manager(s): Barbara J. Bazron, Ph.D., Deputy Director, Office of Programs & Policy; Shauna Spencer, Associate Deputy Director, Children and Youth (1.1., 1.2 & 1.6); Juanita Y. Reaves, Ph.D., Director, Adult Services (1.3 & 1.4); Steven R. Steury, M.D., Chief Clinical Officer (1.5)

Supervisor(s): Stephen T. Baron, Director

Program Result: Needs Improvement

Overall, DMH has improved its performance from FY 2006 in the Program and System Development program.

Measure 1.1: Percent of children receiving mental health services

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	3	5	5	5	5
Actual	3.9	2.09	1.94	2.67	-

Note: Formerly KRM 2.1 in FY 2006 budget (3/10/06). The target is percentage of D.C. Census data of the number of children. The agency has been and continues to work with the Department of Health (DOH), Medical Assistance Administration (MAA) and the four (4) Medicaid Managed Care Organizations (MCOs) to gather data about the mental health services provided through funding that is not managed by DMH

Measure 1.2: Penetration rate of children with Severe Emotional Disturbance (SED) that receive mental health services

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	3	3	3	3	3
Actual	3.9	1.45	0.98	1.60	-

Note: The target is percentage of D.C. Census data of the number of children. Per agency request, words "that receive mental health services" are added to the KRM's title (2/15/06). Formerly KRM 2.2 in FY 2006 budget (3/10/06). The agency has been and continues to work with DOH, MAA and the four (4) (MCOs) to gather data about the mental health services provided through funding that is not managed by DMH (12/28/06).

Measure 1.3: Percent of adults receiving mental health services

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	3	3	3	3	3
Actual	3.9	2.12	1.63	2.06	-

Note: Formerly KRM 2.3 in FY 2006 budget (3/10/06). The target is percentage of D.C. Census data of the number of adults. The agency has been and continues to work with DOH, MAA and the four (4) (MCOs) to gather data about the mental health services provided through funding that is not managed by DMH (12/28/06).

Measure 1.4: Penetration rate for adults with Severe Mental Illness (SMI) receiving mental health services

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	3	2	2	2	2
Actual	3.9	1.71	1.39	1.75%	-

Note: The target is percentage of D.C. Census data of the number of adults. Per agency request, words "receiving mental health services" are added to the KRM's title (2/15/06). Formerly KRM 2.4 in FY 2006 budget (3/10/06). The agency has been and continues to work with DOH, MAA and the four (4) (MCOs) to gather data about the mental health services provided through funding that is not managed by DMH (12/28/06).

Measure 1.5: Percent of adults with schizophrenia receiving new generation antipsychotic medications

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	70	70	70	70	70
Actual	N/A	60.59	82.78	84.92	-

Note: Formerly KRM 5.1 in FY 2006 budget (3/10/06).

Measure 1.6: Percent of children with Severe Emotional Disturbance receiving services in a natural setting

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	75	75	75	75
Actual	N/A	52.59	66.95	65.98	-

Note: Formerly KRM 2.13 in FY 2006 budget. The target for FY 2007 is increased from 70 at the request of the agency (3/10/06), so that it coincides with the performance target established under the Dixon exit criteria.

Program 2: Community Services Agencies

Supervisor(s): Stephen T. Baron, Director

Program Result: Needs Improvement

Overall, DMH needs improvement for the measures associated with the Community Services Agencies.

Measure 2.1: Percent of persons referred for supported housing within 45 days

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	70	70	70	70
Actual	N/A	58.91	51.16	7.9	-

Note: Formerly KRM 2.5 in FY 2006 budget (3/10/06). In FY 2006, the agency's housing subsidy budget was reduced by one million dollars, adversely impacting its ability to meet the goal of placing mental health consumers who need supported housing in a supported housing program within 45 calendar days of receipt of a completed application (12/28/06). DMH has historically reported only referrals for bridge rental subsidies for this Dixon exit criteria. This represents only one part of the resources allocated for supported housing, which includes the services provided to maintain a consumer in his or her home. It also does not include those consumers who obtain housing services through other District programs or through the work of their community service providers, including Pathways to Housing, a Housing First program funded by DMH. The agency's performance level dropped in FY 2007, because of refinements to the data collection and reporting methods required by the Dixon Court monitor. DMH will be working to enhance its data collection and reporting methods in 2008 to assure compliance with the Dixon exit criteria performance target.

Measure 2.2: Percent of referrals for consumer supported employment service provided within 120 days

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	70	70	70	70
Actual	N/A	85.71	77.47	89	-

Note: Formerly KRM 2.6 in FY 2006 budget (3/10/06). Please note that the agency's ability to meet the target for this measure is affected by annual appropriations for this particular service (12/28/06). The performance target for this KRM was established by Consent Order in the Dixon case.

Measure 2.3: Percent of Severely Mentally Ill (SMI) adults receiving Assertive Community Treatment (ACT) Services within 45 days of referral

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	85	85	85	85
Actual	N/A	N/A	-	51.94	56.25

Note: Formerly KRM 2.7 in FY 2006 budget. DMH finalized its data collection and reporting metric for this Dixon exit criteria during FY 2007.

Measure 2.4: Number of homeless and seriously mentally ill adults that are engaged in Housing First programs.

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	100	100	100	100
Actual	N/A	163.33	213.33	102	-

Note: Formerly KRM 2.8 in FY 2006 budget (3/10/06). DMH is currently reviewing and expects to revise its data collection methods for this measure (12/28/06). For FY 2007, DMH agreed upon a methodology for reporting data for this measure to the Dixon court monitor. The number reported is the total number of homeless adults with serious mental illness receiving Housing First services from Pathways to Housing. DMH is working with the Court Monitor to expand its reporting with regarding the housing services provided specifically to seriously mentally ill, homeless consumers by providers using a Housing First model.

Measure 2.5: Percent of children with SED receiving services in their own home or a surrogate home setting

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	80	85	85	85	85
Actual	64	35.53	93.13	91.43	-

Note: Formerly KRM 2.14 in FY 2006 budget (3/10/06).

Measure 2.6: Number of children and adolescents who are homeless that are engaged by a DMH approved provider

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	100	100	100	100
Actual	N/A	N/A	50	57	-

Note: Formerly KRM 2.9 in FY 2006 budget. The agency is currently developing a data collection method for this measure (12/28/06). For FY 2007, DMH gathered data about services provided to homeless children and adolescents through its Homeless Outreach Team.

Measure 2.7: Percent of Children and Adults receiving a community-based, non-emergency service within seven days after discharge from an inpatient psychiatric program.

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	80	80	80	80
Actual	N/A	N/A	-	36.38	-

Note: Formerly KRM 2.10 in FY 2006 budget. No data provided for FY 2005 and FY 2006.

The measure wording "percent of services" is changed to "percent of Children and Adults receiving services", per agency request (3/13/06). The agency is working with DOH, MAA and the MCOs to ensure that accurate data is available regarding hospital discharge dates to ensure that data reporting for this measure is accurate (12/26/06).

Program 3: Saint Elizabeth's Hospital

Manager(s): Patrick Canavan, CEO

Supervisor(s): Stephen T. Baron, Director

Program Result: *No Rating*

The Department of Mental Health has reported no FY 2007 performance data.

Agency note: DMH asked that these performance measures be changed to reflect the measures that were being negotiated with the Department of Justice as part of the settlement of a CRIPA investigation. The District entered into a settlement agreement with the Department of Justice in May 2007, which includes specific performance measures over a three-year.

Measure 3.1: Percent of staff who meet licensure, continuing education, certification and experience requirements

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	N/A	N/A	100	100
Actual	N/A	N/A	-	-	-

Note: New measure in FY 2007. DMH will report FY 2006 baseline data (3/10/06).

Measure 3.2: Percent compliance with Centers for Medicare and Medicaid Services (CMS) survey standards on active treatment

	FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
Target	N/A	85	90	100	100
Actual	N/A	N/A	-	-	-

Note: Formerly KRM 6.1 in FY 2006 budget. The word "CMS" in the KRM name is replaced with "Centers for Medicare and Medicaid Services (CMS)" and the FY 2007 target is increased from 95, per agency request. No data provided for FY 2005 and 2006 (5/15/06).

Program 4: Agency Management

Supervisor(s): Stephen T. Baron, Director

Program Result: *No Rating*

No Agency Management Program rating has been assigned, because only one measure has data. This program will be expanded for FY08.

Measure 4.1:	Percent of the Mayor's Customer Service Standards Met					
		FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
	Target	N/A	63	63	63	63
	Actual	N/A	33	46	-	-

Note: The Agency experienced phone system conversion issues that had an impact on the performance of this measure for FY 2006 (12/28/06).

Measure 4.2:	Percent of Key Result Measures Achieved					
		FY 2004	FY 2005	FY 2006	FY 2007	FY 2008
	Target	70	70	70	70	70
	Actual	85.71	20	20	70	-